Enhance your patients’ experiences by tailoring your billing communications.

- Bill payment satisfaction is lower among people covered by HDHPs.
  - 28% of patients fully satisfied on HDHP.
  - 37% of patients fully satisfied not on HDHP.

- Patient out-of-pocket payments are on the rise.
  - 81% of the fully satisfied with billing paid their bills in full.
  - 74% of the unsatisfied with billing paid their bills in full.
  - 95% would return for future service if fully satisfied.
  - 15% would return for future service if unsatisfied.
  - 70% would recommend the hospital to a friend if fully satisfied.
  - 15% would recommend the hospital to a friend if unsatisfied.

Revenue cycle and population health solutions that prioritize activity and tailor your workflows to improve net income, reduce costs, and enhance the patient experience. Connance is redefining workflow optimization in healthcare.